# Request for Quotations (RFQ)

RFQ Number: #ATIC-EDUTech-StartupCityCahul-2023-013 (updated)

Issuance date September 15, 2023

Deadline for offers September 29, 2023, 17:00 Chisinau time

Description Manufacturing and supply of 3D logo signs for "EDU Tech Labs"

(3 LOTs)

For Moldovan Association of ICT Companies' (ATIC) projects

Funded by UNICEF Moldova; EU via a delegated Agreement with Sweden

Issued by Moldovan Association of ICT Companies (ATIC)

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## **Section 1: Instructions to Offerors**

#### 1. Introduction:

The National Association of ICT Companies (ATIC) is looking for eligible and responsible company(-ies) able to manufacture and supply 3D logo wall signs for the digital laboratories within 55 schools all over the country. The "EDU Tech Labs" are created under the "Ensuring access to and participation in education of Ukrainian and Moldovan children through EDU Tech Labs" Project financed by UNICEF and EU4Moldova: Startup City Cahul financed by EU via a delegated agreement with Sweden, initiative part of "Tekwill in every school program", as described below in Section 1 (Instruction to Offerors).

The required goods have been split into 3 lots.

For details on the required services, please refer to:

- Section 3 Technical Specifications
- Annex 1: List of Schools where EDU Tech Labs will be created.
- Annex 2: LOGO graphic representation

**About ATIC:** THE MOLDOVAN ASSOCIATION OF ICT COMPANIES ("ATIC") is the organization uniting over 94 companies, gathering over 9,000 employees.

Being established in 2006, ATIC is the action leading association and the voice of the Moldovan ICT industry that promotes the development of the ICT sector in Republic of Moldova through viable partnerships between companies, similar organizations, government, state institutions and international organizations. The association was founded to represent the industry on different policy and ATIC has an extensive experience in implementing a variety of educational and entrepreneurial projects for children, youth and adults. One of the priorities includes supporting women in TECH, women empowerment, and equal access to work opportunities.

# About the UNICEF Humanitarian Programme for Ukrainian and Moldovan children through EDU Tech Labs (Digital Labs)

As of early April, nearly 4.3 million refugees have crossed from Ukraine into Europe. About which 399,039 reached Moldova. Over 2 million refugees are estimated to be children, many separated or unaccompanied, out of which over 91,000 children, many with disabilities, were in institutional care in Ukraine. All are vulnerable and at risk of violence, trafficking, sexual and labor exploitation and abuse. Preventing family separation, ensuring immediate identification,

and supporting reunification registration and safe spaces embedded in national child protection systems are urgent priorities.

Besides the key needs which include access to basic supplies, protection and care arrangements for unaccompanied and separated children (UASC), support to children with disabilities, health care services, including mental health and psychosocial support (MHPSS), and social protection, continued education is crucial.

The Digital Labs are envisaged as digital hubs where Ukrainian children connect to online learning platforms of the Ukrainian Ministry of Education or facilitate their inclusion into the Moldovan national education system. These labs will be also used as safe learning spaces for bridging Romanian language classes, catch-up classes, and joint STEM skills as well as digital learning sessions. These safe learning spaces will be open to both Moldovan and Ukrainian children and youth for interactive and informal education activities to support their social and emotional wellbeing and eventually aiming to strengthen and promote social cohesion.

**The EU4Moldova: Startup City Cahul Project** financed by EU through Sweden is in line with the Annual Action Programme 2019 in favor of the Republic of Moldova and its Action entitled, based on the Commission Decision ENI/2019/042-243.

The overall objective of the Action is to harness and strengthen the potential of the digital economy and enhance regional competitiveness, its business and its investment environment.

The specific objectives are:

- Foster partnerships for innovation and entrepreneurship between the private sector, public sector and educational institutions in the region of Cahul.
- Promote technology, problem solving and creative solutions in learning and make STEM topics (Science, Technology, Engineering and Mathematics) more attractive for women and men, girls and boys.
- Facilitate the emergence of start-ups in innovative sectors, build their capacity and investment readiness.

#### 2. Offer Deadline and Protocol:

Offers must be submitted **no later than 17:00**, **local Chisinau time**, **on September 29**, **2023**.

Offers received after the specified time and date will be considered late and will NOT be evaluated by ATIC.

#### **Electronic Submission Only:**

The only acceptable submission method is electronical – via email.

Any email offers must be sent to the following address:

to: csirbu@ict.md - Liuba Livadari, Procurement Consultant

cc: ebitca@ict.md - Ernest Bitca, "Tekwill in every school" Project Manager

Offers must be submitted in one package in pdf format files, including the Forms A-F and other mandatory documents required by this solicitation documents – details in Section 3 - Technical Specifications. The Quotation for the requested goods shall follow the FORM F – Financial offer.

All offers must be prepared in one of the 3 languages: English, Romanian or Russian. Offers must be submitted in separate .pdf format files corresponding to the:

- 1. Technical Quotation (Forms A-E and other mandatory documents required by this solicitation documents). There may be one or several PDF files with relevant names.
- 2. Financial Quotation (should be password-protected). ATIC will request the password if the quotation is deemed technically compliant. <u>Any submission of the financial quotation that is not password-protected will be disqualified</u>. Also, any submission of the financial quotation together with the password will be disqualified.

Please refer the RFP number in any response to this RFP. Offers received after the specified time and date will be considered late and will NOT be reviewed by ATIC.

3. Questions: Questions regarding the technical or administrative requirements of this RFQ may be submitted no later than 17:00, local Chisinau time on September 29, 2023, by email to <a href="mailto:csirbu@ict.md">csirbu@ict.md</a> and <a href="mailto:ebirca@ict.md">ebirca@ict.md</a>. Questions must be submitted in writing; phone calls will not be accepted. Questions and requests for clarification—and the responses thereto—that ATIC believes may be of interest to other offerors will be circulated to all RFQ recipients who have indicated an interest in bidding.

Only the written answers issued by ATIC will be considered official and carry weight in the RFQ process and subsequent evaluation. Any verbal information received from employees of ATIC or any other entity should not be considered as an official response to any questions regarding this RFQ.

- 4. Specifications: Section 3 contains the technical specifications of the required goods.
- <u>5. Quotations</u>: Quotations in response to this RFQ must be set on a fixed-price, all-inclusive basis, including delivery and all other costs required at Section 3.

**Currency of Quotation & VAT:** Pricing must be presented in MDL (VAT 0% and exempt of customs taxes for donor funded goods/services).

**Format of Financial Quotation:** In formulating its financial quotation, the offeror should be guided by the FORM F – Financial Offer.

**Quotation validity:** Offers must remain valid for no less than sixty (60) calendar days after the offer deadline. In exceptional circumstances, ATIC may request Companies to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Quotation shall then confirm the extension in writing, without any modification whatsoever on the Quotation.

**Partial quotations:** allowed per LOT. Two contractors per LOT: allowed.

**Mandatory documents to be submitted:** Offerors responding to this RFQ are requested to submit the following documents:

- Application form (FORM A)
- Letter of Transmittal (see FORM B)
- Offeror's Summary Sheet (see FORM C)
- Certification Regarding Responsibility Matters (see FORM D)
- Evidence Regarding Responsibility Matters (see FORM E)
- Dully filled in Quotation form (FORM F), in line with the technical specifications (Detailed offered technical description of the offered goods);
- Copy of Company's Registration Certificate;
- Tax Registration/ no debt Certificate issued by the Tax Authority evidencing that the Bidder has no debts;

- Quality Certificates (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards, and citations received by the supplier, if any;
- Portfolio with examples of 3D logos, sign mock-ups and other related products manufactured by the company;
- Minimum 2 examples of similar 3D logo signs manufactured by the company;
- 3 Reference Letters (proof of satisfactory performance) from Clients from the last (3) years;
- **<u>6.</u> <u>Delivery</u>**: DAP. Please see Annex 1 List of schools and Section 3 Technical Specifications. As part of its response to this RFQ, each offeror is expected to provide an estimate (in calendar days) of the execution timeframe (after order receipt). The delivery estimate presented in an offer in response to this RFQ must be upheld in the performance of any resulting contract.

**Expected delivery:** As per LOT requested. Up to 30 calendar days from contract signing. Faster delivery is encouraged.

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods/services by the delivery date(s) stipulated in the contract, the Supplier shall (a) immediately consult with ATIC to determine the most expeditious means for delivering the services and (b) use an expedited means of delivery as per ATIC requirements/contract provisions, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by ATIC.

- 7. Customs clearance: N/A.
- <u>8. Source/Nationality/Manufacture</u>: Goods shall not be manufactured by entities included in EU or UN sanctions lists <a href="www.sanctionsmap.eu">www.sanctionsmap.eu</a> ("EU Restrictive Measures") or <a href="www.scsanctions.un.org/search/">www.scsanctions.un.org/search/</a> (United Nations Security Council Consolidated List Search).
- **<u>9.</u>** <u>Warranty and aftersales support</u>: The warranty coverage min. 12 months, must be valid on all goods/services/works after delivery/execution and acceptance of the services/works. For details, please refer Section 3 Technical Specifications and see the particular requirements.

The Supplier shall be responsible for respecting the required Logo design, colors and technical specifications provided by ATIC.

- 10. Taxes and VAT: The procurement, financed from Donor funds, does not permit the financing of any taxes, VAT, tariffs, duties, or other levies imposed by any laws in effect in Moldova. No taxes, VAT, charges, tariffs, duties or levies will be paid under an order resulting from this RFQ. If any exempt charges are paid by the Contractor, they will not be reimbursed to the Contractor by ATIC. The Contractor shall immediately notify ATIC if any such taxes are assessed against the Contractor or its subcontractors/suppliers at any tier. The Contractor is responsible for payment of all applicable taxes, as prescribed under the applicable laws, associated with wages/salaries/compensation for services rendered by individuals employed by the Contractor and who are directed to work as required under this Contract. The Contractor is liable for payment of all applicable taxes associated with revenues (profit), and other such taxes, fees, or dues for which Contractor is normally responsible as a result of operating its business.
- **11. Eligibility**: By submitting an offer in response to this RFQ, the offeror certifies that it and its principal officers are not debarred, suspended, bankrupt, or otherwise considered ineligible for an award.

The offeror shall prove its eligibility and qualification by providing supporting documents to comply with the above:

Eligibility	<u>Criteria</u>	
Legal status	Company is a legally registered entity.	Filled and Signed Form A – application Form
Eligibility and conflicts of interest	Supplier is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization, EU or other international	Signed/Filled in FORM D - Certification Regarding Responsibility Matters,
	Organization Has not declared bankruptcy, is not involved in bankruptcy or receivership proceedings, and	FORM B - Letter of Transmittal,
	there is no judgment or pending legal action against the supplier that could impair its operations in the foreseeable future.  - No conflicts of interest.	FORM C - Certificate of Independent Price Determination
Qualification	<ul> <li>No contract non-performance in the last 3 years (because of default/bankruptcy)</li> <li>No court or arbitral decisions against the supplier in the last 3 years</li> </ul>	Signed Form D - Certification regarding responsibility Matters
	<ul> <li>At least 3-years of production of printing materials, including 3D products;</li> </ul>	Describe in FORM E. Evidence of Responsibility Statement
	- At least 2 examples of similar 3D logo signs manufactured by the company.	

<u>Evaluation and Award</u>: The award will be made to a responsible offeror whose offer follows the RFQ instructions, meets the eligibility requirements, and meets or exceeds the minimum required technical specifications, and is judged to be the best value based on a **lowest-price**, **technically-acceptable basis**, business experience, the visual aspect of the work to be performed, similar objects in the past and short production and installation terms. **The delivery period will also play an important role in selecting the winning company** (shorter delivery will be considered an advantage). The Evaluation Committee may select the offer proposing faster delivery of services, even if the offer is not the lowest priced, if the price difference compared to the lowest technically qualified offer is considered reasonable and acceptable and within the budget.

Technical Evaluation	The offers will be evaluated for their compliance/non-compliance with the technical requirements and specifications stated in this RfQ	
	Full compliance of Offer to the Technical Requirements  Full compliance of offered goods to the Technical Specifications and required quality standards  Availability of certificates of quality and origin for the offered equipment  Ability to deliver goods in all areas required by this RfQ Filled in Form F – Quotation form	Filled in Form F – Quotation form (tables 1 and 2) and
Financial Evaluation	Compliance with pricing conditions described in the RFQ     Detailed analysis of the price-offer based on requirements listed in Section 3 and quoted for by the bidders in Form F.  Price comparison shall be based on the landed price, including transportation, insurance and the total cost of ownership (including spare parts, consumption,	Filled in Form F – Quotation form

installation,	commissioning,	training,	special
packaging, e	tc., where applicabl	le)	

The evaluation committee will analyze all quotations according to the evaluation criteria mentioned in the table below:

	EVALUATION CRITERIA PER LOT	MAXIMUM OBTAINABLE POINTS	
I.	Technical Evaluation	70 pts	
1	Full compliance of offered goods to the Technical Specifications and required quality standards	10 pts	10 pts – compliant 5 pts – small acceptable deviations 0 pts - not compliant
2	Quality Certificates (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards, and citations received by the supplier, if any;	5 pts	5 pts - all certificates sent 0 pts - some certificates are missing
3	Warranty, min 12 months from the date of installation and acceptance by ATIC & Beneficiary	10 pts	10 pts – availability of a service center 0 pts – no service center
4	At least 3-years of production of printing materials, including 3D products;	10 pts	5 pts - 3 years 1 pts for each additional year of experience (5 +1+1+1+1)
5	Proposed timeline of delivery	30 pts	30 pts – shorter than required period per LOT 20 pts– as requested per LOT 10-pts longer than requested per LOT, but reasonable and acceptable. 0 pts – longer than requested, but not reasonable and unacceptable
6	Validity of cost-offer	5 pts	5 pts –longer than requested per LOT 3 pts – as requested per LOT 0 pts – shorter than requested
II.	Financial Offer (Gross amount)	30 pts	minimum offer - 30 pts; Evaluated offer pts = (lowest offer x 30 pts)/evaluated offer
	TOTAL SCORE	100 pts	

Please note that if there are significant deficiencies regarding responsiveness to the requirements of this RFQ, an offer may be deemed "non-responsive" and thereby disqualified from consideration. ATIC reserves the right to waive immaterial deficiencies at its discretion.

Best-offer quotations are requested. It is anticipated that award will be made solely based on these original quotations. However, ATIC reserves the right to conduct any of the following:

- ATIC may conduct negotiations with and/or request clarifications from any offeror prior to award.
- While preference will be given to offerors who can address the full technical requirements of this RFQ, **ATIC** may issue a partial award or split the award among various suppliers, if in the best interest of the Project.
- ATIC may cancel this RFQ at any time.

Please note that in submitting a response to this RFQ, the offeror understands that **Donors** are not party to this solicitation and the offeror agrees that any protest hereunder must be presented - in writing with full explanations - to ATIC for consideration, Donors will not consider protests regarding procurements carried out by implementing partners. ATIC, at its sole discretion, will make a final decision on the protest for this procurement.

**12. Terms and Conditions**: This is a Request for Quotations only. Issuance of this RFQ does not in any way obligate ATIC or the ICTEC Project to make an award or pay for costs incurred by potential offerors in the preparation and submission of an offer.

This solicitation is subject to ATIC's standard terms and conditions. Any resultant award will be governed by these terms and conditions; a copy of the full terms and conditions is available upon request. Please note that the following terms and conditions will apply:

- a) Advance not allowed.
- b) Payment will be made in MDL, via wire transfer to the account specified in the Contractor's invoice. Payment of unpaid balances will be made upon completion and final acceptance of goods by ATIC. Any invoices for services rendered and deliverables submitted - but not accepted by ATIC - will not be paid until the Contractor makes sufficient revisions to the deliverables such that ATIC may approve the deliverables and thus the invoice.
- Payments will be made from separate accounts depending on Donor, thus separate invoices will be provided by the Supplier for goods/services financed from different sources (guidance from ATIC to be provided before invoicing);
- d) Payment will only be issued to the entity submitting the offer in response to this RFQ and identified in the resulting award; payment will not be issued to a third party.
- e) Any award resulting from this RFQ will be firm fixed price.
- f) No goods or services may be supplied that are manufactured or assembled in, shipped from, transported through, or otherwise involving any of the countries/entities included in the EU and UN sanctions lists comprehensive mapping of existing programmes, capacities and needs of refugees and vulnerable categories of women in regions;
- g) EU laws prohibit transactions with, and the provision of resources and support to, individuals and organizations associated with terrorism. The supplier under any award resulting from this RFQ must ensure compliance with these laws.
- h) Economic resources provided by the EU under this Project shall not be made available to, or for the benefit of, third parties - whether entities, individuals or groups of individuals - designated by the EU and/or UN Security Council as subject to restrictive measures in the lists provided at www.sanctionsmap.eu ("EU Restrictive Measures") or www.scsanctions.un.org/search/ (United Nations Security Council Consolidated List Search)
  - Implementing Partner (ATIC) shall cooperate with Sida and/or the Contracting Authority in assessing if the third parties whether entities, individuals or groups of individuals identified by the Cooperation Partner as recipients of funds in connection with the implementation of the respective Contribution Agreement fall under the scope of EU Restrictive Measures. In the event that such recipients would fall under the scope of EU Restrictive Measures, the Cooperation Partner shall promptly inform Sida and/or the Contracting Authority.
- i) The title to any goods supplied under any award resulting from this RFQ shall pass to ATIC following delivery and acceptance of the goods by ATIC. Risk of loss, injury, or destruction of the goods shall be borne by the offeror until title passes to ATIC.

At any time during the validity of the quotation, ATIC shall not accept any changes in unit prices, due to escalation, inflation, exchange rates fluctuation, or other market factors, after the receipt of the quotation.

At the time of award of the Contract, ATIC reserves the right to increase or decrease the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of

the total offer or add necessary quantities of similar services/goods based on funds available from the same or other donors, without changes in the unit price or other terms and conditions.

# **Section 2: Offer Checklist**

To assist offerors in preparation of quotationa, the following checklist summarizes the documentation to include an offer in response to this RFQ: the list of documents as per <u>Section 1, p.5 Mandatory documents to be submitted:</u>

## **Section 3: Technical Specifications and Requirements**

The table below contains the technical details of the required 3D logo signs to be manufactured by, delivered and installed in 64 EDU Tech Labs. Offerors are requested to provide quotations, including any technical and administrative details regarding the goods and services to be provided, containing the information below on official letterhead or official quotation format (As per FORM F – Quotation Form).

LOT #	Required Goods & Services / Bunuri si servicii solicitate	Quantity / Cantitate	Estimated Timeframe /Termen estimativ de execuție
Α	EDUTech Labs by UNICEF - South Central region of	Moldova (up	dated)
1	<ul> <li>Manufactured and setup of "EDUTech Lab" wall design emblems in 25 selected schools (As per Annex 2 - design).</li> <li>Specifications: <ul> <li>(updated)</li> <li>Material: transparent acrylic polymer (acrylic glass) only, covered/laminated with colored film / plotter cutting</li> <li>Dimensions: Height – 0.35 m, Length – 1.5 m</li> <li>Size of elements: 10 mm</li> </ul> </li> <li>Warranty: min 12 months from the date of installation and acceptance by ATIC &amp; Beneficiary.</li> </ul>	25	Up to 30 calendar days from the signing of contract
2	<ul> <li>Manufacture and setup of EDUTech Lab Illuminated MAP (As per Annex 2 - design)</li> <li>Specifications:         <ul> <li>(updated) Material 1: plastic and transparent acrylic polymer (acrylic glass), laser-engraved and laser-cut</li> <li>Material 2: acrylic polymer Opal laminated/covered with Oracal printing</li> <li>LED Lighting</li> <li>Dimensions of Map: A0</li> <li>Size of elements: 3 mm</li> <li>(updated) Rechargeable batteries with charger included</li> </ul> </li> <li>Warranty: min 12 months from the date of installation and acceptance by ATIC &amp; Beneficiary.</li> </ul>	24	Up to 30 calendar days from the signing of contract
3	<ul> <li>Manufacture and setup of EDUTech Lab plate (As per Annex 2 - design)</li> <li>Specifications:</li> <li>Material: plastic design/logos printed on a white background</li> <li>Dimensions of Map: A3, vertical</li> </ul>	25	Up to 30 calendar days from the signing of contract

	Warranty: min 12 months from the date of installation		
4	and acceptance by ATIC & Beneficiary.  (updated) Delivery and installation (with distance)		
4	from the wall) at the 25 schools according to Annex		
	2		
В	EDUTech Labs by UNICEF – North Central region of	Moldova (up	odated)
		(0)	,
1	Manufactured and setup of "EDUTech Lab" wall	30	Up to 30
	design emblems in 30 selected schools (As per		calendar days from the
	Annex 2 - design).		signing of
	Specifications:  • (updated) Material: transparent acrylic polymer		contract
	(acrylic glass) only, covered/laminated with colored		
	film / plotter cutting		
	Dimensions: Height – 0.35 m, Length – 1.5 m		
	Size of elements: 10 mm  Morronty, min 12 months from the data of installation.		
	<b>Warranty:</b> min 12 months from the date of installation and acceptance by ATIC & Beneficiary.		
2	Manufacture and setup of EDUTech Lab	30	Up to 30
_	Illuminated MAP (As per Annex 2 - design)	33	calendar days
	Specifications:		from the
	• (updated) Material 1: plastic and transparent acrylic		signing of contract
	polymer (acrylic glass), laser-engraved and laser-		Contract
	<ul><li>cut</li><li>Material 2: acrylic polymer Opal laminated/covered</li></ul>		
	with Oracal printing		
	LED Lighting		
	Dimensions of Map: A0		
	<ul> <li>Size of elements: 3 mm</li> <li>(updated) Rechargeable batteries with charger</li> </ul>		
	included		
	Warranty: min 12 months from the date of installation		
	and acceptance by ATIC & Beneficiary.		
3	Manufacture and setup of EDUTech Lab plate (As	30	Up to 30
	per Annex 2 - design)		calendar days from the
	<ul> <li>Specifications:</li> <li>Material: plastic design/logos printed on a white</li> </ul>		signing of
	<ul> <li>Material: plastic design/logos printed on a white background</li> </ul>		contract
	Dimensions of Map: A3, vertical		
	Warranty: min 12 months from the date of installation		
	and acceptance by ATIC & Beneficiary.		
4	(updated) Delivery and installation (with distance from the wall) at the 25 schools according to Annex		
	rom the wall) at the 25 schools according to Annex		
С	Digital Labs by EU4Moldova: Startup City Cahul		
1	Manufactured and setup of "Digital Lab" wall	5	Up to 30
	<b>design emblems</b> in 5 selected schools (As per Annex		calendar days from the
	2 - design). The "Digital Lah" wall design emblems will be		signing of
	The "Digital Lab" wall design emblems will be manufactured based on the following specifications:		contract
	<ul> <li>Material: plexiglass, transparent acrylic polymer</li> </ul>		
	(acrylic glass)		
	<ul> <li>Dimensions: height – 1,7 m, length – 3 m</li> </ul>		
	Coloured elements dimensions: 10 mm – 15 mm  Plant lines dimensions: 00 mm – 05 mm		
	<ul> <li>Black lines dimensions: 03 mm – 05 mm</li> </ul>		

	<b>Warranty:</b> min 12 months from the date of installation and acceptance by ATIC & Beneficiary.	
2	(updated) Delivery and installation (with distance from the wall) at the 5 schools according to Annex 2	